

## 2024 ANNUAL FORUM AGENDA

Curate the Future: Elevating Client Experience with Care  
Delta Marriott Minneapolis NE | Minneapolis Ballroom

### THURSDAY, December 12

- 8:00 AM Registration and Continental Breakfast  
**Breakfast Sponsored by Laura L. Schultz Law Office**
- 8:30 AM Welcome | Forum Chair, Rebecca Randen
- 9:00 AM Sponsor Message | Amy Wolf, AJW Financial
- 9:10 AM Speaker | **Lukas Madson M.A., CPXP, Mayo Clinic Health System Quality, Experience Mgr.**  
**Topic: The Importance of Professional Practice Values in Meeting the Needs of Patients and Clients** (90 Minutes | 1.5 Credits pending)
- 10:40 AM Break, Exhibitor Visits, Silent Auction Item Viewing
- 10:50 AM Sponsor Message | **Dave Jamison, Rainbow Mortgage**
- 11:00 AM Speaker | **Mindy Mitnick, EdM, MA | Licensed Psychologist**  
**Topic: If I Knew Then What I Know Now** | (90 Minutes | 1.5 Credits pending)
- 12:30 PM Sponsor Message | **Happy Hour Sponsor XBrezza, Colin Sharp**
- 12:40 PM Lunch Buffet | Exhibitor Visits, Silent Auction Item Viewing  
**Lunch Sponsored by Cultivating Joy, Jillian Lydell**
- 1:25 PM **BREAKOUT SESSION A** | (60 Minutes | 1.0 Credit pending)  
1: Parenting | Deb Clemmensen & Brian Burns  
2: Finance | Brett Jensen & Barb Seibel  
3: Learning from the Mayo Clinic Model: Using CP Core Values | Judy Johnson
- 2:25 PM Break, Dessert Bar, Exhibitor Visits, Silent Auction Item Viewing  
**Dessert Bar Sponsored by KQ Consulting, LLC, Kirstina Quast**
- 3:00 PM **BREAKOUT SESSION B** | (60 Minutes | 1.0 Credit pending)  
1: Parenting | Deb Clemmensen & Brian Burns  
2: Finance | Brett Jensen & Barb Seibel  
3: Learning from the Mayo Clinic Model: Using CP Core Values | Judy Johnson
- 4:00 PM Happy Hour & Silent Auction | Minneapolis Ballroom Foyer  
**Happy Hour Sponsored by XBrezza, Colin Sharp**  
**Happy Hour Appetizer Sponsored by Deborah Clemmensen, M.Eq., L.P.**
- 6:00 PM Dinner | Minneapolis Ballroom
- 7:30 PM AJW Sponsored | Evening Social

## **FRIDAY, December 13th**

- 8:00 AM Registration and Continental Breakfast
- 8:30 AM Welcome | Forum Chair, Rebecca Randen  
Member Award Presentation
- 8:50 AM Sponsor Message | **The Law Shop, Louise Livesay**
- 9:00 AM Speaker | **Stephen Sulmeyer, J.D., Ph.D., JAMS, San Francisco**  
**Topic: The Art of Active Listening** (90 Minutes | 1.5 Credits pending)
- 10:30 AM Break, Exhibitor visits
- 10:40 AM Sponsor Message | AVAILABLE
- 10:50 AM Speakers | **Carl Arnold, J.D., & Gay Rosenthal, M.A.,L.P.**  
**Topic: How to Ethically and Effectively Generate Referrals for Collaborative Cases from Mental Health Practitioners Across Minnesota** (90 Minutes | 1.5 Credits pending)
- 12:20 PM Closing/Wrap Up | Forum Chair, Rebecca Randen
- 12:30 PM Forum ends

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